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Chapter VI. Processing of Material

The functions of OCR with the most appeal to the requester were those involving collection and reference service, because these were also the most frequent points of contact. Yet, behind all this was the very important phase of OCR's operations called processing - the handling of the enormous amount of material collected in support of requirements or to fill gaps in what OCR already had. Without an understanding of what was involved in OCR processing, one cannot comprehend the totality of the OCR picture. Many of the

top management figures of this office

during 4

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neir career development

and others) mastered one or more phases of OCR processing

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and thus enhanced their background for dealing with current problems.

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